



Dear {Participant Name},

As recently announced, we are pleased to reveal “a new day” for our Health Reimbursement Arrangement (HRA) Plans—including a new website and a new name: TASC HRA (formerly DirectPay).

Your account will be in a blackout status from March 7-15 as we transition your Plan information to the new website.

During this brief blackout...

- Your online account will be unavailable.
- You may incur eligible expenses but must wait until post-blackout to submit them online for reimbursement.

Watch for an email confirmation when your account is live on the new website. You'll be able to log in to the new website using your current MyTASC (www.tasconline.com) username and password.

If you do not have your email address registered yet with TASC, you can call 1-800-422-4661 to register now.

The new TASC HRA website will offer you a user-friendly experience and easy online requests for reimbursement. Learn more:

- [HRA Participant Website Guide](#) (pdf)
- [HRA Participant Online Account Management](#) (recorded presentation)

We appreciate your patience during the transition, and are pleased to continue improvements to our HRA Plans. As always, we strive to deliver you a quality benefits experience.

Sincerely,

TASC Customer Care